(2¹/₂ Hours)

N. B.: (1) <u>All</u> questions are <u>compulsory</u>.

- (2) Make <u>suitable assumptions</u> wherever necessary and <u>state the assumptions</u> made.
- (3) Answers to the same question must be written together.
- (4) Numbers to the <u>**right**</u> indicate <u>**marks**</u>.
- (5) Draw <u>neat labeled diagrams</u> wherever <u>necessary</u>.
- (6) Use of **Non-programmable** calculators is **allowed**.

1. Attempt *any three* of the following:

- a. What is business intelligence? Explain architecture of the business intelligence.
- b. Explain different phases in development business intelligence system.
- c. What is decision support system (DSS)? What are the factors that affect the degree of success of the DSS?
- d. Explain classification of decisions according to their nature and scope.
- e. Define system. Explain closed cycle and open cycle system with suitable example.
- f. Describe different phases in the development of a decision support systems(DSS).

2. Attempt *any three* of the following:

- a. What are the phases in the development of mathematical models for decision making?
- b. Explain the divisions of mathematical models according to their characteristics, probabilistic nature, temporal dimension.
- c. What is data mining? List the real life applications of data mining.
- d. Explain categorical and numerical attributes with proper example.
- e. Differentiate between supervised and unsupervised learning.
- f. Explain the following normalization techniques:
 - (i) Decimal scaling
 - (ii) Min-max

3. Attempt *any three* of the following:

- a. What are the criteria used to evaluate classification methods?
- b. Explain top-down induction of decision tree. Examine the components of the top-down induction of decision trees procedure.
- c. Write a short note on Naive Bayesian classifiers.
- d. Write k-means algorithm for clustering.
- e. Explain the 'Rosenblatt perceptron' form of neural network with diagram.
- f. Write a short note on confusion matrix.

4. Attempt *any three* of the following:

- a. Write a short note on market basket analysis.
- b. What is use of web mining methods? What are the different purposes of web mining?
- c. Explain "tactical planning" optimization model for logistics planning.
- d. Explain the Charnes–Cooper–Rhodes (CCR) model.
- e. Write a short note on efficient frontier.
- f. What is relational marketing? What are the data mining applications in the field of relational marketing?

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[Total Marks: 75]

5. Attempt *any three* of the following:

- a. Define knowledge management. What are data, information and knowledge?
- b. Describe the knowledge management system (KMS) cycle.
- c. Describe how AI and intelligent agents support knowledge management. Relate XML to knowledge management and knowledge portals.
- d. List and explain characteristics of artificial intelligence
- e. What is knowledge engineering? Explain the process of knowledge engineering.
- f. What are the areas for expert system applications?